

Quotation Quality Plan

All information based on judgement is offered in good faith. Where no empirical data exists, Clwyd Compounders Ltd (Clwyd) accepts no liability, express or implied, as to its validity.

Where you have told us the application/manufacturing process of the compound we are quoting for, Clwyd cannot be held responsible should you order this product for use in another application.

Please order the batch sizes quoted, or multiples thereof.

Batch weights of a size different to that stated on this quote may not be possible to mix. Please check with Clwyd on receipt of this quotation if you need to purchase the compound in a weight different from that set out on the quotation.

Specific Gravity is calculated but NOT tested unless requested.

It is recommended that you order no more than two batches (or the minimum lot quantity) for the first production run, to evaluate the suitability of the compound prior to any extended production runs. Clwyd will consider replacing up to this quantity for the first delivery, where we consider any underperformance to be wholly due to compound development.

We recommend that you don't request first run orders to be released prior to basic testing. If a compound fails to reach your specified test requirements, you can agree to accept this on Concession, only if you are confident that the compound is within an acceptable performance margin to you. You should understand that by doing this, Clwyd accepts no further responsibility for the performance of that compound, and as such, can accept no liability for its use.

When ordering a new compound, please ensure you use the Quote Reference Number and Clwyd Part Number on your Purchase Order. Upon receipt of a Purchase Order, Clwyd will aim to confirm the delivery date within 24 hours of receiving the order.

All compounds are supplied subject to our standard Conditions of Trading, unless another valid agreement, in writing, is in place.

By placing an order from this quotation, you are agreeing that you have read, understood and checked this Quality Plan in full and are satisfied we are quoting a formulation that meets your requirements.

It is your responsibility to make sure all the information is correct before placing your order.

Quotations are now only indicative, we will aim to hold this price for 90 days but pricing will be confirmed at the point of order, this is due to volatility in the market.